

COVID Protocol

We take your safety very seriously

Our certified installers have adopted several sanitary measures to guarantee maximum safety in all of their interventions. Among them we can find:

- To always wear basic protective equipment, hydroalcoholic gel and mask.
- To keep a safe distance during the installation process.
- To use their own tools.
- To clean and sanitise the work area once the installation has finished.

What should I do if I have symptoms?

If you already have an appointment for an installation and somebody in your household has symptoms of COVID-19, you should notify us in advance and we will talk to our installers so that we can reschedule the appointment for another day.

The health authorities require us to wait 15 days to visit you again and carry out the installation, provided that your family members have recovered.

Should any of our installers have tested positive, we will also contact you to postpone the appointment for a later date or to assign a new installer.